

Last step

If an agreement is reached, and the customer accept the proposal of the Provider, the scope of the Quote Management is over.

To proceed further and let the customer actually buy the Tailored product, the Provider must create a new copy of its product offering, with the details agreed with the customer and let the customer put the Tailored Item in the cart and buy it.

If needed the chat functionality is left available on a quote that is Finalized and Accepted, so that further coordination between the parties can be had.

For example a last step from the provider, is provide the link to the newly created Tailored Product in the chat to the customer, sto that it can be easiliy found and finally purchased.

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