

Interacting with a Quote (as a Provider)

This is a view of the Quote Dashboard as a Provider

Tailored offerings Dashboard Refresh

As Customer As Provider

Filter by status: All Statuses

REQUEST DATE	CUSTOMER	PRODUCT	STATUS	ACTIONS
14-04-2026	ACME.S.L	Test Quote ENG	request-received-pending-feedback	Details >
14-04-2026	ACME.S.L	Test Quote ENG	offering-submitted	Details >
14-04-2026	ACME.S.L	Test Quote ENG	request-canceled	Details >

In this view you can see various fields

Request Date - is the Date that has been specified in which you as a provider, must provide an answer

Customer - the Denomination of the customer

Product - Denomination of the product sold

Status - The status of the request

Chat bubble - access to the 1on1 chat

Details - Access to the details of the quest and advanced actions

The chat bubble will let you access the chat for the related quote and send messages to the provider

The screenshot shows a chat window titled "Chat for Quote 90e24523". The window has a close button (X) in the top right corner. The main area of the chat is empty and contains the text "No messages yet.". Below the chat area is a text input field with the placeholder "Type a message...". At the bottom left of the chat window is a blue "Send" button, and at the bottom right is a "Close" button. In the background, a sidebar is visible with the heading "Quotes" and a list of quotes: "Quote 90e24523" and "Quote 88422824". A "Filter by status" dropdown is also visible in the sidebar. On the right side of the background, there is a "Create Quote" button.

The "Details" button will open the quote details window, where you can see the information about the buyer and seller, the customer's request and various info regarding the request.

Clicking **Accept Quote** will let you accept the request from the customer, meaning that you confirm that you will work on it.

To be able to click the button, you must first set an expected date. The Expected Date is the date that you as a provider expect to be able to provide the service requested.

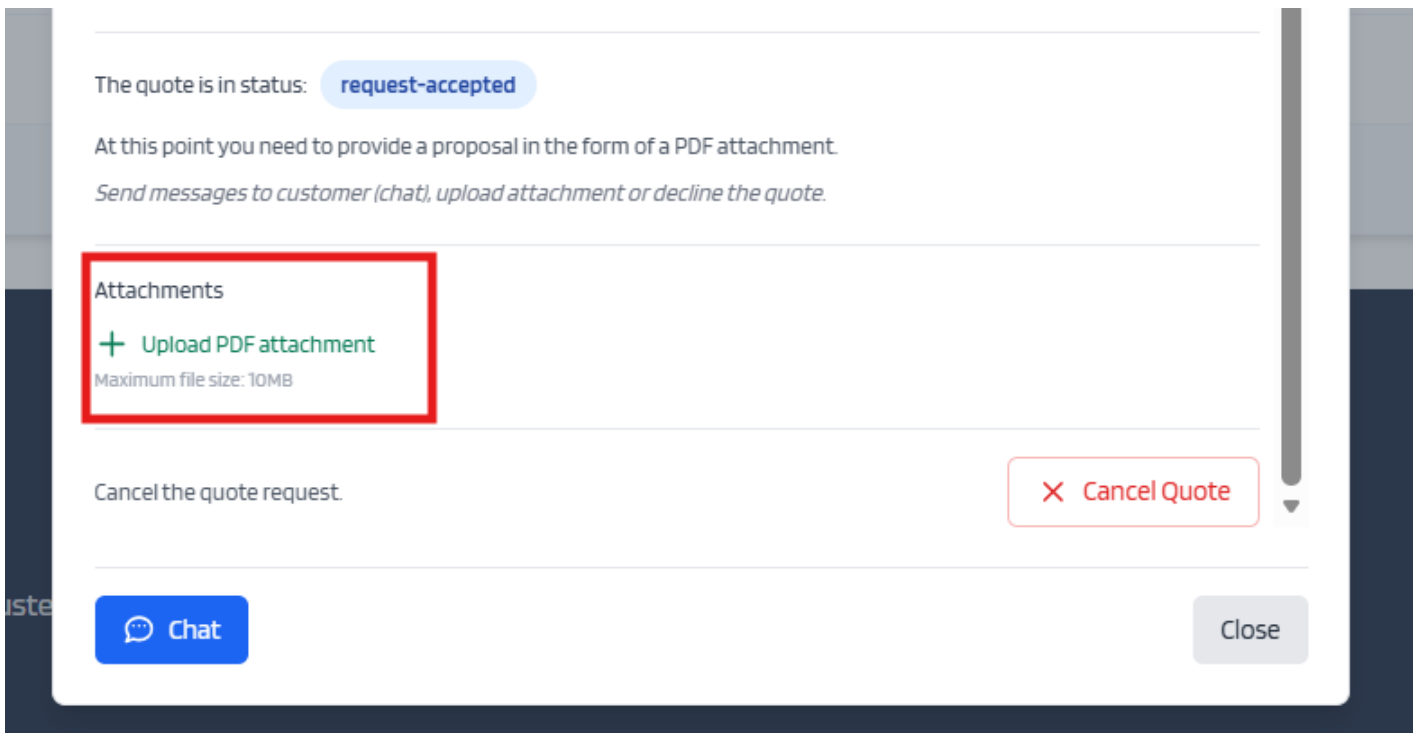
This will also move the status of the quote to "In Progress"

The screenshot shows a 'Quote Details' window with the following content:

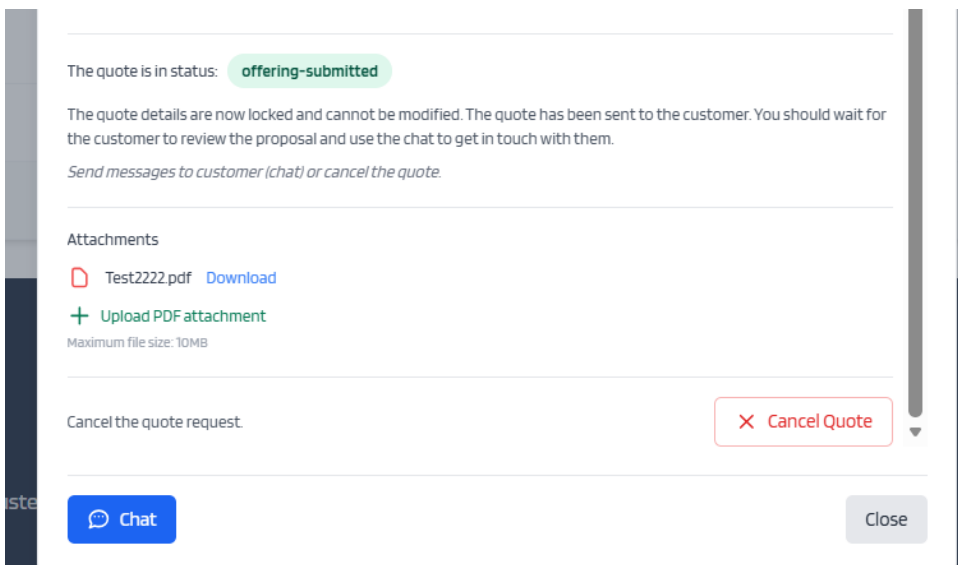
- Quote Details** (Title)
- Seller Information**
 - Seller: **Engineering Ingegneria Informatica S.p.A.**
VAT ID: urn:ngsi-Id:organization:c7a298d7-8e7f-4471-be48-252827942798
 - Seller Operator: **DOME Foundation**
VAT ID: VAT5B-12345678J
- Product:** Test Quote ENG
- Request:** New Test 2
- Requested Date:** 30-04-2026
- Expected Date:** -- (calendar icon) (highlighted with a red box)
- The quote is in status:** request-received-pending-feedback
- At this stage you can decide whether to accept or reject the quote request.
Send messages to customer (chat), accept or decline the quote.
- Accept the request of the customer. Set an expected delivery Date first to proceed. (highlighted with a red box) **✓ Accept Quote**
- Cancel the quote request. **✗ Cancel Quote**
- Chat** (button)
- Close** (button)

Clicking **Upload PDF Attachment**, will let you add the PDF attachment to the quote with your proposal.

This will also change the status of the quote to "Approved"



Once the PDF is uploaded, you can download it for viewing.



Now as a provider you only have to wait for the customer to accept your proposal.

If an agreement is not immediately reached and the request from the customer changes, if you agree to the new terms of the customer and you need to upload a new PDF document with the changes agreed, simply press again the Green Clip, the new document that you upload will overwrite the old one

At any moment, clicking the **Cancel Quote** button, will cancel the quote, interrupting any negotiation on it. All actions on the quote will be disabled.

Any details regarding the transactions or products should be asked and specified using the chat functionality.

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