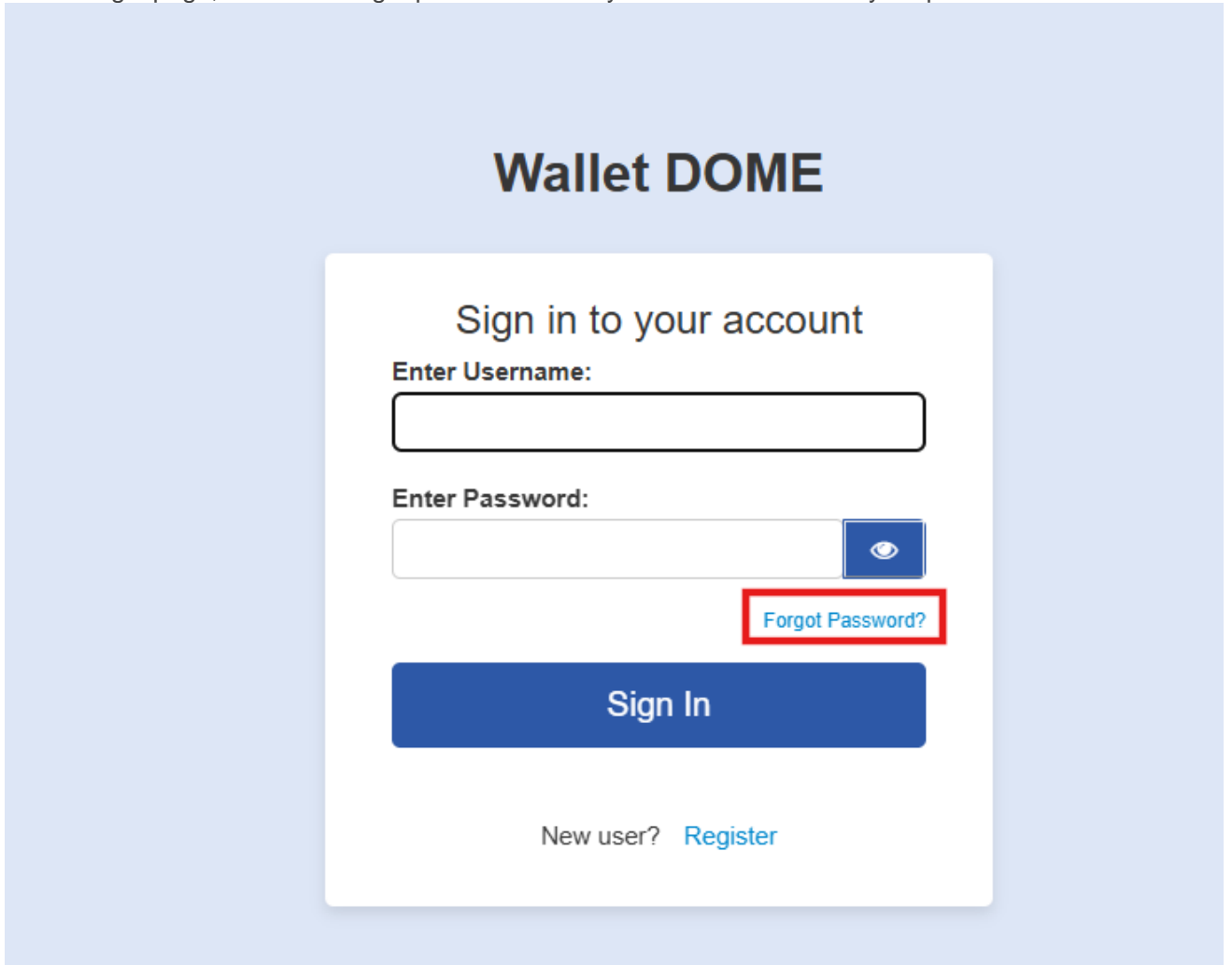


# Forgot Password Process

- **Access the Forgot Password Link:**
  - On the login page, click the 'Forgot password' link if you cannot remember your password.



The screenshot shows the 'Wallet DOME' login interface. At the top, it says 'Sign in to your account'. Below this are two input fields: 'Enter Username:' and 'Enter Password:'. The password field has a toggle icon (an eye) to its right. A red rectangular box highlights the text 'Forgot Password?' which is positioned to the right of the password field. Below the input fields is a large blue button labeled 'Sign In'. At the bottom of the form, there is a link that says 'New user? Register'.

- **Submit Your Email Address:**
  - Enter your registered email address where prompted to receive a password reset link.

# Wallet DOME

## Forgot Your Password?

Enter Username:

[« Back to Login](#)

Submit


Enter your username or email address and we will send you instructions on how to create a new password.

- **Confirmation Message:**

- After submitting your email, you will see a message confirming that an email has been sent to you with the reset link.

# Wallet DOME

## Sign in to your account

 You should receive an email shortly with further instructions.

Enter Username:

Enter Password:



[Forgot Password?](#)

Sign In

New user? [Register](#)

- **Check Your Email:**

- Open your email to find the password reset message. Click the link provided within the email to proceed with resetting your password.

## Reset password Recibidos x



digitalidentitysupport@dome-marketplace.eu  
para mí ▾

Someone just requested to change your Wallet DOME account's credentials. If this was you, click on the link below to reset them.

[Link to reset credentials](#)

This link will expire within 5 minutes.

If you don't want to reset your credentials, just ignore this message and nothing will be changed.

- **Reset Your Password:**

- Follow the link from your email to a secure page where you can enter a new password.

**Wallet DOME**

**Update password**

**You need to change your password.**

**New Password**

**Confirm password**

Sign out from other devices

**Submit**

- **Confirmation of Password Reset:**

- Once you have successfully reset your password, you will receive a confirmation on the screen indicating that your password has been changed.

# Wallet DOME

Your account has been  
updated.

Your account has been updated.

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Revision #2

Created 19 July 2024 13:20:12 by Albert Rodríguez

Updated 11 November 2025 06:55:05 by Roger Miret