How to: Request profile change

- To make a profile change request, you must open a web browser and go to the URL: https://ticketing.dome-marketplace.eu , this procedure will allow you to enter a ticket on the Zammad platform. At the following link you will find instructions for opening a ticket: https://knowledgebase.dome-marketplace.eu/books/ticketing-helpdesk-customer-user-guide/page/how-to-open-a-new-request .
- You will be able to forward a request via the DOME ticketing platform to the group **05-Customer Service Tools**, selecting the **Knowledgebase – Access roles** item in the drop-down menu of the “Problem” section and briefly describing the type of request in the text field.

Image not found or type unknown
image.png

Revision #12
Created 5 August 2024 09:07:29 by Roberto Ciriello
Updated 8 May 2025 12:47:41 by Roberto Balzano